



Galliker Healthcare Logistics – real added value for you

Generations of quality – through many years of experience, constant innovation as well as the proximity to the needs of the surrounding area and the market our tailor-made transport and logistics solutions deliver added value for all those involved.

As a traditional family company Galliker Transport AG has always built itself up on the cornerstones of quality, sustainability and trust. Motivated, qualified staff ensure the smooth implementation of processes. The most modern infrastructures which comply with all vital requirements with a registered office in Altishofen, a

national network with six subsidiaries in different parts of the country as well as five international subsidiary operations, guarantee efficient, ecologically optimised and secure storage, handling and distribution of the various customer goods.



We ensure professional handling, secure storage and reliable delivery of your goods so that you can fully concentrate on your own core business.

✔ **Galliker is known for**

- highest level of quality
- tailored logistics concepts
- profit-generating solutions
- maximum safety standards
- high degree of flexibility
- reliable network
- partnership working

« In our laboratory clean precise working is vital. We also expect this from our logistics partners. »

Monika, Laboratory Technician





Galliker – all from a single source

Our different service provider partners present themselves as very multi-layered. Our commitment remains the same as far as three points are concerned: Expertise – Reliability – Flexibility.

Independent individual Galliker service provider areas have come about over the course of the long history of the company. In each of these clearly defined areas we operate national and international transport services which are in line with their respective requirements. We

store and distribute the corresponding goods and also perform other additional services tailored to customer requirements. From production to recipient – safely, accurately and on time.

Food Logistics



Cargo Logistics



Frigo Logistics



Car Logistics



Flower Logistics



Parts Logistics



Healthcare Logistics – in the service of your health

The exacting requirements of transport storage, handling and delivery of drugs, medicines and pharmaceutical products are our challenge.

Peoples’ health is the focal point. On the basis of this Galliker has concentrated on the optimal serving of producers and the handling of products to be used in medical care.

Galliker Healthcare Logistics takes into consideration these exacting requirements in the training of personnel, the use of vehicles, the setting up of installations and premises, and the use of modern IT and monitoring technologies. Together with our customers we are developing tailored concepts in cooperation with the relevant authorities.

Our selling points

- up to date communication systems
- modern vehicle fleets
- reliable management systems and standards/ norms (ISO, GDP, GMP)
- closed, monitored, seamless refrigeration chain
- trained and qualified personnel
- compliance with legal requirements so as to ensure product safety
- years of experience with temperature-regulated transport
- we speak the customer's language

Services provided from within the Galliker Healthcare process



Collection from the customer – Cross Docking

Efficient systems, modern technologies and versatile networks form the basis for secure and well-conceived logistics processes.

With a modern vehicle fleet with the highest technological specifications we can guarantee you problem-free transport logistics with a seamless refrigeration chain. The use of the most up-to-date IT technology and telematics/electronic data communication systems enables expert collection and on-time collection of healthcare products at all temperatures from our customers both at home and abroad.

The decentralised Galliker network means that despatches of varying national and international origins can be bundled together for efficient delivery within Switzerland. The combining of goods from several forwarders for supply to one address is an efficiency that adds value for all involved.

✓ Our Transport Services

- bundling of transport orders from Europe within Switzerland
- national/international Cross Docking
- own national road/rail branch network
- transport in temperature zones from -18°C to $+18^{\circ}\text{C}$
- daily deliveries all over Switzerland within 24 hours
- express transport
- central distribution platform in Altishofen CH
- Track & Trace despatch tracking
- own customs department





Storage/Warehousing – in good hands with us

The safe place to store your products – due to flexible systems and controlled processes.

Galliker provides for medicine and pharmaceutical products, including anaesthetics, in line with the respective requirements, suitable warehousing areas, and specific IT warehousing systems which are linked to our customers and which guarantee a seamless traceability of products from receipt of goods until their delivery.

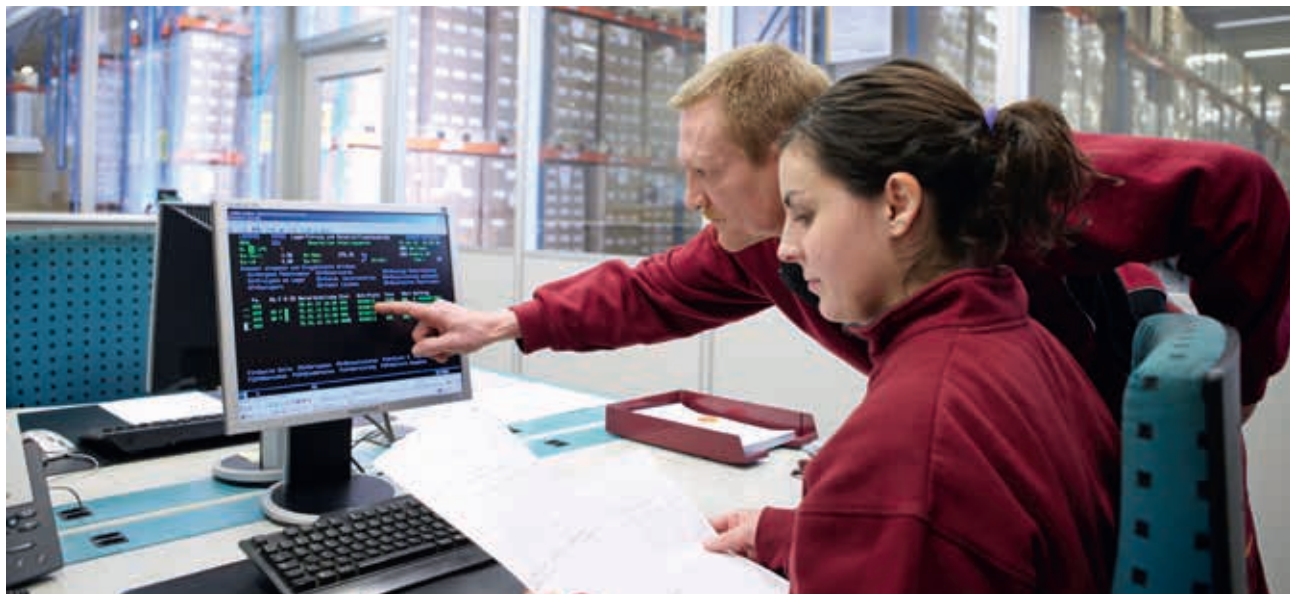
Authorised infrastructures (swissmedic), on-line climate monitoring of the warehousing and goods handling areas, hygiene and cleanliness to the highest level, and regular risk analyses (FMEA, HACCP) in line with official guidelines, enable a high standard of safety for stored products.

✔ Galliker’s warehousing provision

- physically separated warehouse areas for different products with different requirements
- block, pallets, high-bay storage
- modular shelving system
- transshipment warehouse
- quarantine, locked warehouses, returns area

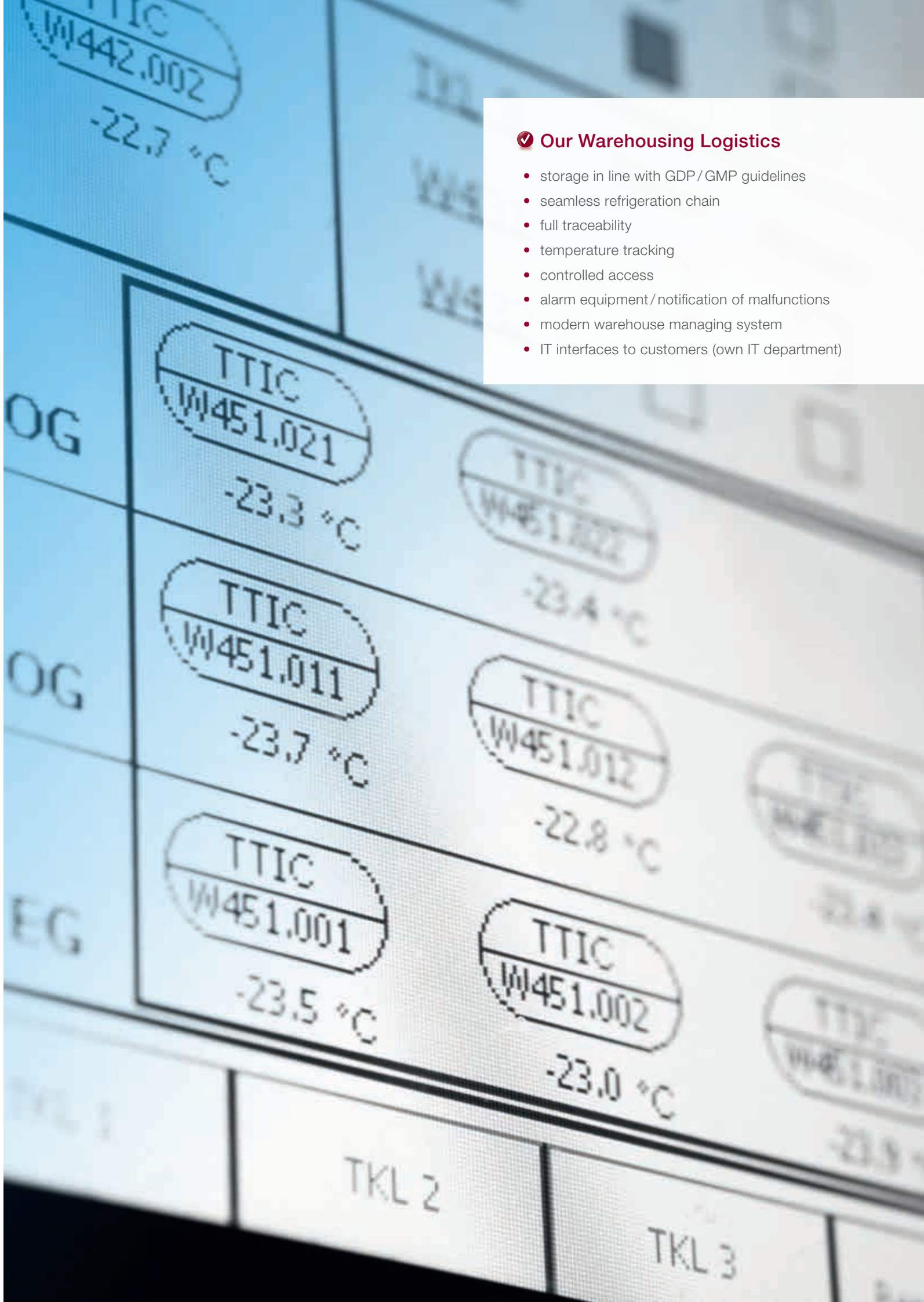
Different temperature zones:

- temperature regulation (+18°C)
- refrigerated (+5°C)
- deep frozen (–25°C)
- heated warehouse



✔ Our Warehousing Logistics

- storage in line with GDP / GMP guidelines
- seamless refrigeration chain
- full traceability
- temperature tracking
- controlled access
- alarm equipment / notification of malfunctions
- modern warehouse managing system
- IT interfaces to customers (own IT department)





« Organisation, order and cleanliness
are our trademarks. »

Peter Galliker senior

From storage to consignment

Thanks to a wide range of systems there is optimal preparation of every order. Customer orders are communicated by means of the most modern IT systems over the different warehouse areas and are prepared for on-time despatch.

✔ Consignment

- palette consignment
- detail consignment
- individual picking
- multi-order picking
- single batches
- FIFO/FEFO
- radio terminals
- pick by Voice
- finger scanning
- DESADV



Value Added Service

Additional benefits through intelligent combination with supplementary services.

Various logistically significant services complete and perfect Galliker's provision and gives customers true added value. These include packaging, product designation, issues of new forms of offer and much more. In close collaboration with our partners we are also developing new, intelligent, creative and innovative solutions.

✔ Our Value Added Services

- shrink wrapping and flow packing
- price designation/ detecting/ labelling
- production of multipacks/ filling of displays
- sorting/ packing of goods into receptacles for recipients (wire cages, boxes etc.)
- samples for sales representatives
- collection of samples



Distribution – Delivery/ Dispersal

Precise distribution of medicines and pharmaceutical products – whether planned in advance or spontaneous express delivery.

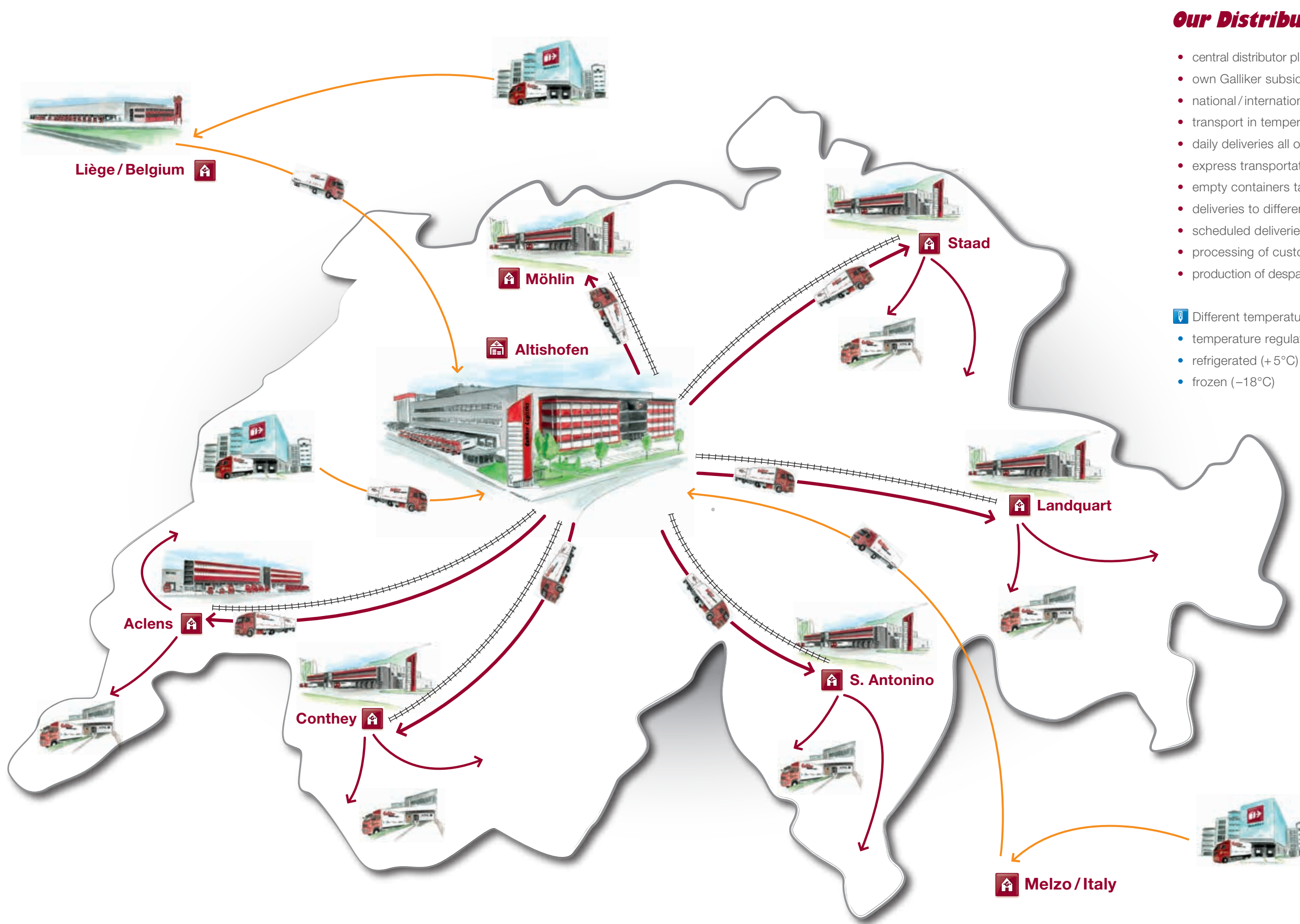
Division of the drugs, medical and pharmaceutical products into imports and exports is one of our core competences.

Within the national Galliker branch network the goods from the central platform at Altishofen reach favourably situated Galliker subsidiaries via shuttle or goods wagons. These subsidiaries offer with temperature – regulated transshipment platforms, storage facilities, rail connections and appropriate vehicle parking facilities all the prerequisites for expert further distribution of goods within a seamless refrigeration chain. The despatches are guaranteed to reach the recipient the day after receipt of order.

✓ Secure delivery of goods


- heavy goods vehicle loading by specialist staff
- IT-supported scheduling system
- modern telematics systems
- Track & Trace despatches tracking
- cleanliness of the HVGs in accordance with HACCP guidelines
- seamless temperature tracking
- guaranteed closed refrigeration chain
- transport scheduling team working systematically
- specialist personnel with years of experience





Our Distributor Network

- central distributor platforms in Altishofen CH
- own Galliker subsidiary road / rail network
- national / international Cross Docking
- transport in temperature zones -18°C to $+18^{\circ}\text{C}$
- daily deliveries all over Switzerland within 24 hours
- express transportation carried out
- empty containers taken back
- deliveries to different floors
- scheduled deliveries / notification of despatch
- processing of customer and supplier returns
- production of despatch papers

-  Different temperature zones:
- temperature regulation ($+18^{\circ}\text{C}$)
 - refrigerated ($+5^{\circ}\text{C}$)
 - frozen (-18°C)



Delivery to recipient with «Full Service» ➡

The smooth processing of the provision of Healthcare products is particularly important to us. In the interests of the health of the people directly concerned.

The successful delivery of the intact goods to their recipients closes the circle for us on the healthcare logistics process.

This is because at the request of our customers we are happy to ensure professional processing of returns, goods, containers etc on their way back.

✔ **When the recipient becomes a customer – our service**

- handling of returns
- taking back empty containers
- professional disposal logistics
- ecological recycling



Why Galliker

As a progressive company we want to be a sustainable and attractive partner for our customers and colleagues who gives the highest possible consideration to all stakeholder groups and also to resources. Therefore our focus is the following:

Our environment

- use of advanced technologies
- modern vehicle fleet
- adequate means of transport, combination of road / rail
- application / use of alternative energy / energy sources
- optimisation of distances between production, warehouse and recipient thanks to intelligent location policy
- planning and construction of suitable energy – conscious infrastructures
- rail connections to all Galliker logistics buildings
- reduction of CO₂ emissions
- training and raising awareness of personnel (energy-conscious driving, correct choice of transport capacities/ size of vehicles, avoiding travel while empty)

Motivated Employees

- regular, funded training and further training
- wide-ranging yet targeted training of apprentices
- forward-looking promotion of talent and development of the management

Overarching

- Legal Compliance taking account of and implementing legal requirements and their modifications
- company has undergone continual improvement process
- certification in accordance with ISO 9001 / ISO 14001 / ISO 22000
- swissmedic GDP / GMP approval
- CO₂ certificate (Climate Cent Foundation)



« We are happy to advise you. »

www.galliker.com

